

WARRANTY POLICY

Intellitec Products, LLC (Intellitec) warrants to the “Purchaser” (OEM or Distributor) that the products sold by Intellitec to the Purchaser will be free from defects in material and workmanship under normal use and service for a period of one (1) year from the date of first retail sale. For Original Equipment installed products, the warranty is one year from date of retail purchase, not to exceed two (2) years from the date of manufacture. The warranty extends only to the original purchaser and is not transferable unless it was factory installed onto the vehicle and is then transferable with the vehicle. The Purchaser must comply with each of the conditions set forth below. This warranty is in lieu of any, and all other warranties expressed or implied including, without limitation, warranties of merchantability or fitness for a particular purpose. This Limited Warranty covers only products purchased from an authorized dealer, retailer, or seller and does not cover used, refurbished, or salvaged products.

The Purchaser’s exclusive remedy for exercising of this warranty shall be repair or replacement of any defective part. Intellitec, at its sole discretion, shall have the exclusive right to determine whether the part will be repaired or replaced. Intellitec shall have no obligation to honor this warranty unless the following conditions are met:

1. Intellitec is notified in writing regarding any part deemed by the Purchaser to be defective and said part is in compliance with the terms and conditions of this warranty.
2. Purchaser has requested a “Return Material Authorization” (RMA) number from Intellitec Customer Service to identify and track any part the Purchaser has determined is subject to this warranty policy. At Intellitec’s sole discretion, the defective part can be replaced without the part being returned to Intellitec.
3. Products returned to Intellitec under this warranty must be clearly marked with the Intellitec issued RMA number, Purchaser’s warranty claim number, Purchaser’s work order number or other such markings as to identify the product being returned.
4. Purchased part(s) returned to Intellitec will have transportation costs prepaid unless Intellitec has expressly waived this requirement.

Intellitec will provide the Purchaser with their product disposition decision no later than thirty (30) days from receipt of the part by Intellitec. Intellitec shall have no obligation to repair or replace any part which is damaged in transit, subject to abuse, mishandling, or has exceeded the warranty period of one (1) year from the date of first retail sale.

Once Intellitec determines that parts returned are subject to this warranty, Intellitec will then determine whether to repair or replace the part. The repaired or replaced part will be returned to the Purchaser using standard UPS Ground Shipment. The cost incurred by the Purchaser to return the subject part to Intellitec will be reimbursed using the same UPS rates in effect at the time Purchaser shipped the part to Intellitec.

Part replacement or Part Credit will not be issued on parts that are tested by Intellitec and the test results are “no faults found”. The part will be returned, and no freight credit will be issued.

Warranty Policy

53-00003-000



Intelligent Use of Technology

For Original Equipment Manufacturer claims, Intellitec will reimburse the Purchaser for labor costs incurred for the removal and replacement of any defective Intellitec part by a dealership, authorized repair center and/or garage in accordance with the attached "Flat Rate Labor Rate Schedule", (Exhibit 1).

Intellitec will not reimburse the Purchaser for any mark ups on Intellitec supplied products imposed by the Purchaser on its customers.

EXHIBIT 1

ALL INTELLITEC products intended for use in recreational vehicles, not listed below, are covered by a maximum thirty (30) minute (.50 hours) labor replacement allowance. No allowances shall exceed the standard shop rate as identified under the LABOR / DIAGNOSTIC RATE REIMBURSEMENT section to arrive at the authorized replacement charge.

PROUDCT DESCRIPTION	MAXIMUM AUTHORIZED HOURS
Automatic Energy Selector	0.75
Battery Control Center	1.00
Battery Disconnect Bezel	0.25
Battery Disconnect Relay	0.25
Batter Isolator Control	0.50
Current Sensor	0.50
EMS Circuit Board	0.75
Isolator Relay	0.75
Isolator Relay Delay	0.25
Master Control	0.50
Monitor Panel	0.25
MPX Switch/Control	0.25
Printed Circuit Board	0.50
Slide Out Control	0.50
Slide Out Switch	0.25
Smart EMS System	1.00
Temperature Probe	0.50
Automatic Transfer Switch	0.50
Water Monitor Panel	0.75
Multiplex System	
Master/ PMC CPU	0.50
Output Modules	0.50
Switch Panels	0.25